5-Year PHA Plan	U. Ot
(for All PHAs)	

U.S. Department of Housing and Urban Development Office of Public and Indian Housing

Purpose. The 5-Year and Annual PHA Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission, goals and objectives for serving the needs of low- income, very low- income, and extremely low- income families

Applicability. The Form HUD-50075-5Y is to be completed once every 5 PHA fiscal years by all PHAs.

А.	PHA Information.					
A.1	PHA Name: West Palm	Beach Housing	Authority	PHA Code: FL009		
	PHA Plan for Fiscal Ye The Five-Year Period o PHA Plan Submission 7	of the Plan (i.e.	(MM/YYYY): <u>04/01/2024</u> 2019-2023): <u>2024-2028</u> ar Plan Submission [Revised 5-Year Plan Submission		
	Availability of Information. In addition to the items listed in this form, PHAs must have the elements listed below readily available to the public. A PHA must identify the specific location(s) where the proposed PHA Plan, PHA Plan Elements, and all information relevant to the public hearing and proposed PHA Plan are available for inspection by the public. Additionally, the PHA must provide information on how the public may reasonably obtain additional information on the PHA policies contained in the standard Annual Plan, but excluded from their streamlined submissions. At a minimum, PHAs must post PHA Plans, including updates, at each Asset Management Project (AMP) and main office or central office of the PHA. PHAs are strongly encouraged to post complete PHA Plans on their official websites. PHAs are also encouraged to provide each resident council a copy of their PHA Plans.					to the public hearing the public may streamlined nain office or central
	Beach Florida 33405 related to this Plan, as	. The West Pa well as the po	alm Beach Housing Authorit blicies related to the followin	rity (WPBHA) is located at 37 y will make this PHA Plan, all a g elements available for review policies not included below:	attachments, supp	porting documents
	 Statement of Housing Needs and Strategy for Addressing Housing Needs Deconcentration and Other Policies that Govern Eligibility, Selection, and Admissions. Financial Resources Homeownership and Self-sufficiency Programs Grievance Procedures Pet Policy. 					
	PHA Consortia: (Che	ck box if submi	tting a Joint PHA Plan and com	plete table below.)	-	
	Participating PHAs	PHA Code	Program(s) in the Consortia	Program(s) not in the Consortia	No. of Units	in Each Program HCV
	Lead PHA:					
			Dage 1		Corm HUD 50075	

В.	Plan Elements. Required for all PHAs completing this form.					
B.1		Mission. State the PHA's mission for serving the needs of low-income, very low-income, and extremely low-income families in the PHA's jurisdiction for the next five years. See attached 5-year Plan				
B.2	Goals and Objectives. Identify the PHA's quantifiable goals and objectives that will enable the PHA to serve the needs of low-income, very low-income, and extremely low-income families for the next five years. See attached 5-year Plan				v-income, very low-	
B.3	Progress Report. Include a report on the progress the PHA has made in meeting the goals and objectives described in the previous 5-Year Plan. See Progress Report attached				/ious 5-Year Plan.	
B.4	 Violence Against Women Act (VAWA) Goals. Provide a statement of the PHA's goals, activities, objectives, policies, or programs that will enable the PHA to serve the needs of child and adult victims of domestic violence, dating violence, sexual assault, or stalking. The WPBHA has adopted VAWA policies and procedures for both its Section 8 HCV and Low Income Public Housing (LIPH) programs. Detailed procedures are available in the HCV Administrative Plan and the Admissions and Continued Occupancy Policy(ACOP) for the LIPH program. To ensure that all actual and potential beneficiaries of the HCV and LIPH programs are aware of their rights under VAWA, the WPBHA provides all participants with information about VAWA at the time of admission and at annual reexamination. The WPBHA also includes information about VAWA in notices of termination of assistance. 					
C.	Other Document and/o	r Certification Requirements.				
C.1	 Significant Amendment or Modification. Provide a statement on the criteria used for determining a significant amendment or modification to the 5-Year Plan. The West Palm Beach Housing Authority will consider the following changes to its Annual and 5-year plan to be "significant". Any Change required by amendment in federal statutes, regulations or HUD notices that in the opinion, of the West Palm Beach Housing Authority (WPBHA) have either substantial programmatic or financial or administrative burdens beyond the programs under administration at the start of the Plan Year Any change that the WPBHA Board determines to be significant. Any additional plans for demolition of any housing owned or managed by the WPBHA. 					
C.2	Resident Advisory Board (RAB) Comments. (a) Did the RAB(s) have comments to the 5-Year PHA Plan? Y N □ ⊠ (b) If yes, comments must be submitted by the PHA as an attachment to the 5-Year PHA Plan. PHAs must also include a narrative describing their analysis of the RAB recommendations and the decisions made on these recommendations.					
C.3	Certification by State or Local Officials. Form HUD-50077-SL, Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan, must be submitted by the PHA as an electronic attachment to the PHA Plan.					

C.4	Required Submission for HUD FO Review.			
	(a)	Did the public challenge any elements of the Plan?		
		$\begin{array}{cc} Y & N \\ \Box & \boxtimes \end{array}$		
	(b)	If yes, include Challenged Elements.		
D.	Affirmat	ively Furthering Fair Housing (AFFH).		

D.1 Affirmatively Furthering Fair Housing. (Non-qualified PHAs are only required to complete this section on the Annual PHA Plan. All qualified PHAs must complete this section.)

Provide a statement of the PHA's strategies and actions to achieve fair housing goals outlined in an accepted Assessment of Fair Housing (AFH) consistent with 24 CFR § 5.154(d)(5). Use the chart provided below. (PHAs should add as many goals as necessary to overcome fair housing issues and contributing factors.) Until such time as the PHA is required to submit an AFH, the PHA is not obligated to complete this chart. The PHA will fulfill, nevertheless, the requirements at 24 CFR § 903.7(o) enacted prior to August 17, 2015. See Instructions for further detail on completing this item.

Fair Housing Goal:

Describe fair housing strategies and actions to achieve the goal

It is a policy of the West Palm Beach Housing (WPBHA) Authority to comply fully with all Federal, State, and local nondiscrimination laws and with rules and regulations governing Fair Housing and Equal Opportunity in housing employment. The West Palm Beach Housing Authority has taken the following steps to affirmatively further fair housing:

> (1) PHA will not deny any family or individual the opportunity to apply for or receive assistance under the Section 8 Programs on the basis of color, sex, religion, creed, national origin, age, familial or marital status, handicap, disability or sexual orientation.

(2) The Authority will provide Federal/State/local information to Voucher holders regarding unlawful discrimination and any recourse available to families who believe they are victims of a discriminatory act.

(3) All Housing Program Staff is required to attend fair housing training and remain informed of the importance of affirmatively furthering fair housing and providing equal opportunity to all families, including providing reasonable accommodations to persons with disabilities, as a part of the overall commitment to quality customer service.

(4) Section 8 Housing Counselors will formally apprize all applicants of the process to report violations of Fair Housing Policy. Names, telephone numbers and mailing addresses of appropriate officials will be provided at orientation.

Fair Housing Issues related to Disability as well as Discrimination related to Race /Color, Familiar Status and National Origin.

- The WPBHA will ensure that all its employees receive periodic refresher training in fair housing issues. Education provided will also concentrate on disability issues, as well as those related to reasonable accommodations.
- The WPBHA will conduct regularly scheduled landlord workshops to address Fair Housing Discrimination issues as well as those issues that impact the disabled.
- The WPBHA will continue to implement its policy to fully comply with all Federal, State and local nondiscrimination laws; the Americans with Disabilities Act; and the U. S. Department of Housing and Urban Development regulations governing Fair Housing and Equal Opportunity.
- The WPBHA will continue to refer all allegations of fair housing discrimination to the Fair Housing Center of the Greater Palm Beaches, Legal Aid Society, and the Office of Equal Opportunity as appropriate.
- 0

Fair Housing Issues Related to Zoning, Land Use and Other Public Policies

The WPBHA will cooperate with the City's Code Enforcement authorities to identity and prevent unintended

discriminatory code enforcement issues.

Fair Housing Issues Related to Mortgage and Credit

The WPBHA through the implementation of its Housing Choice Voucher Homeownership Program and its Family Self Sufficiency Program will help to increase the purchasing power of its clients to help overcome some measures of housing discrimination. Referrals will be made to such agencies as the Community Financing Consortium, as well as other appropriate agencies to provide below market rate mortgage loans for the acquisition and rehabilitation of homes.

The WPBHA through its Housing Choice Voucher Homeownership Program and its Family Self Sufficiency Programs will provide to its clients, education related to Homebuyer/Homeownership, Credit Management and Repair as well as Budget and Money Management



FY2024-2028 5-YEAR PLAN

Updated -10-2024

INTRODUCTION

The West Palm Beach Housing Authority (WPBHA) was created in 1938, and is a public body, both corporate and politic, and governed by a seven-member Board of Commissioners appointed to four-year terms by the Mayor of the City of West Palm Beach.

The WPBHA has grown significantly over the years. The agency has embarked on various housing development activities, acquired affordable housing units not funded by HUD, increased its Section 8 Housing Choice Voucher allocation, implemented new programs for residents, became a HUD Certified Housing Counseling Agency, and is a Licensed General Contractor in the State of Florida.

WPBHA'S MISSION STATEMENT:

The Mission of the West Palm Beach Housing Authority is to provide safe decent and affordable housing to individuals with limited financial resources, and to provide residents with access to programs that will assist them in making the transition to greater financial security.

The WPBHA was designated a Moving to Work (MTW) agency in October 2022 and signed an MTW Amendment to the Annual Contributions Contract with the Department of Housing & Urban Development (HUD) for a 20-year term.

PROGRAMS

The WPBHA is a multifaceted agency that plays multiple roles to serve families and individuals across West Palm Beach and unincorporated Palm Beach County. Current programs include the following:

Asset Management Properties	The Asset Management Department manages 439 federally subsidized housing units, including LIPH and RAD.	
Enterprise Properties	The Enterprise Properties Department, managed by the Housing Center of the Palm Beaches , is the non-assisted property management arm of the agency. The Housing Center manages 652 LIHTC housing units .	
Section 8 Housing Choice Voucher Program	The Section 8 Housing Choice Voucher Program administers 4,104 housing choice vouchers.	
Housing Counseling Agency	The WPBHA is a HUD-approved Housing Counseling Agency since 2014.	
Community Housing Development Organization	The WPBHA's 501(c) (3) affiliate, Pine Ridge Holistic Living Center, Inc., is a designated Community Housing Development Organization.	
Family Self-Sufficiency Program	The WPBHA manages a Family Self-Sufficiency Program that connects eligible families with the support services and resources needed to move the family toward economic self-sufficiency.	

Pine Ridge Holistic Living Center	Pine Ridge Holistic Living Center, established in 2013, is an agency affiliate that stretches beyond housing and provides programs and services that improve the quality of life for residents.
Licensed General Contractor	The WPBHA is a licensed general contractor.
Baobab Development	Baobab Development, established in 2006, is a development division of the Housing Center of the Palm Beaches.
Magnolia Affordable Development Inc.	Magnolia was established in 2021 and is a non-profit developer entity of the WPBHA.
Risk Control Group	The Risk Control Group is the security arm of the WPBHA. It provides security services for the developments. The Risk Control Group also provides security services for several external clients.

FEDERALLY SUBSIDIZED PROPERTIES

The WPBHA owns and manages the following Low Income Public Housing (LIPH) program developments and Rental Assistance Demonstration (RAD) program developments.

Asset Management Properties			
Development	# of Units	Program	Construction Year
Pleasant City (scattered site development)	74	RAD	1967
Robinson Village	60	RAD	1986
Robinson Villa	20	RAD	1986
Sabal Palm Place (townhome development)	9	LIPH	2014
Southridge	148	LIPH	1941
Twin Lakes (includes 8 scattered site units)	128	RAD	1961

AFFORDABLE HOUSING PROPERTIES & THE HOUSING CENTER OF THE PALM BEACHES

The Enterprise Properties Division of the WPBHA manages affordable, workforce, and/or LIHTC units, under the **d/b/a Housing Center of the Palm Beaches**. The WPBHA has either acquired and rehabilitated or co-developed these multi-family properties to offer affordable housing to the people it serves.

Development	# of Units	Construction or Redevelopment Year
Colony Oaks / Acacia Place	65	1985
La'Joya Villages	55	2014
MerryPlace	128	2007
Newton Woods	60	1983
Paul Laurence Dunbar (Senior Apartment Complex)	99	2017
Royal Palm Place (Senior Apartment Complex)	125	2019
Silver Palm Place	120	2018

Statement of Housing Needs and Strategy for Addressing Housing Needs

The WPBHA's jurisdiction is the West Palm Beach Boca Raton Florida HUD Metro areas located in Palm Beach County. Palm Beach County has an affordable and workforce housing crisis. House prices and rents continue to escalate at a pace that far outstrips the increase in workforce income. Families on the margin of home affordability are often forced to choose between health care and paying the rent or mortgage, and a single unexpected health expense can throw a family into foreclosure or eviction. These negative impacts have worsened because of the COVID-19 pandemic. (*Housing for All: Palm Beach County Housing Plan 2022*)

The following Key Findings were extracted from the 2022 Market Study by Shimberg Center for Housing Studies at the University of Florida and focuses on the housing needs of renter households that are low-income at or below 60% of AMI (Area Median Income.

Key Findings

Statewide Trends

- The number of renters in the state increased by over 633,000 households between 2007 and 2016. Renter household counts then remained steady through 2019, while the number of owners increased.
- Renters at all income levels participate in the workforce, including most households with incomes above 30 percent of AMI. Seventy-three percent of renter households include at least one person employed outside the home. Most of the rest are households where all adults are age 65 or older, have disabilities, or both.
- Florida added nearly half a million rental units between 2010 and 2019, but lost units renting for \$1,000 or less.
- As market rents rise, Florida Housing's portfolio provides an increasingly affordable alternative. In the 1990s and early 2000s, Low Income Housing Tax Credit rents were similar to middle market rents in Florida, but they are now well below market rates. In the Orlando area, for example, 60 percent AMI tax credit rents were 28 percent lower than average rents in 2019.
- Eviction filings rose after state and federal COVID-era moratoria were lifted. Filings stayed below pre-pandemic levels in 2021 but are approaching historic levels in 2022.

County and Regional Rental Housing Needs

- Florida has an estimated 768,460 low-income, cost burdened renter households.
- Just under 60 percent of cost burdened renter households live in large counties, 37.7 percent in medium counties, and 2.6 percent in small counties.
- Most cost burdened renter households are small; 68 percent have just one or two household members.
- Age 55+ households make up 39 percent of low-income, cost burdened households, including 7 percent 75-84 and 4 percent are age 85 or older.
- A smaller share of renters with incomes above 60 percent AMI are cost burdened: 29 percent of 60.01-80 percent of AMI renters and 9 percent of 80.01-120 percent of AMI renters, compared to 68 percent of renters below 60 percent of AMI.

Affordable and Available Rental Units

- An affordable and available rental unit is any market rate, subsidized, or public housing unit for which 1) a household below a certain income level (e.g. 60 percent of AMI) would pay no more than 30 percent of income for gross rent and 2) the unit is not already occupied by a higher income household; i.e., it is occupied by a household below the income level or is vacant.
- At the 0-30 percent through 0-60 percent of AMI levels, there are more renter households than affordable units. At the 0-80 percent of AMI levels, there are more affordable units than renter households, but there is still a shortage of affordable and available units, since many affordable units are rented by households with higher incomes.
- Florida has only 26 affordable and available rental units for every 100 households with incomes of 0-30 percent of AMI, a deficit of 323,219 units.

Homeless Families and Individuals

- An estimated 26,284 individuals are homeless in Florida. This includes 20,344 sheltered and unsheltered individuals and 5,940 unaccompanied youth doubled up with others and in hotels and motels.
- An estimated 34,591 families with children are homeless. This includes 2,294 sheltered and unsheltered families and 32,297 families doubled up with others and in hotels and motels.

Special Needs Households

- An estimated 90,241 cost burdened renter households receive disability-related Social Security, SSI, and veterans' benefits statewide.
- Based on service use, an estimated 6,795 survivors of domestic violence are in need of affordable housing.
- Florida has an estimated need of 2,468 units for youth exiting foster care, including 1,742 affordable housing units and 625 supportive housing units.

Farmworkers

- Florida has an estimated 124,402 farmworkers in 114,516 households, including 77,612 unaccompanied workers and 36,904 family households with at least one accompanied worker.
- Miami-Dade, Manatee, Gadsden, Hillsborough, Hendry, Palm Beach, and Orange Counties have the largest concentrations of farmworker housing need.

Fishing Workers

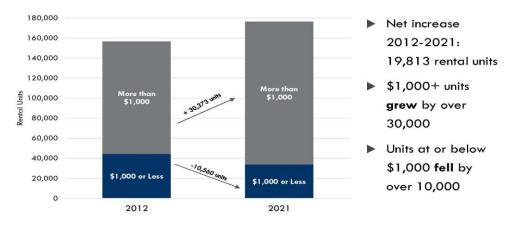
• Florida has an estimated 1,819 low-income households with at least one commercial fishing worker.

Public and Assisted Housing

- Florida's public and assisted housing stock provides 303,473 units of affordable rental housing—approximately one in ten rental units in the state.
- Average income for households in Florida Housing-sponsored units is \$26,183, compared to \$58,206 for all Florida renters.
- Average gross rent for Florida Housing units is \$821 per month, compared to \$1,304 for all Florida renters.

- Florida has begun to lose affordable units in the 1990s-era developments with 30-year affordability restrictions, in addition to older properties with maturing HUD and Rural Development mortgages. Between 2019 and 2022, Florida lost 40 developments with 3,999 assisted units due to expiring restrictions in these types of housing
- By the end of 2032, 250 additional developments with 24,639 affordable units will be at risk of affordability loss due to subsidy expiration. This includes 88 Florida Housing-sponsored developments with 16,138 affordable units.
- Aging assisted units may also be at risk of physical deterioration. Statewide, 732 public and assisted housing developments with 61,410 units are at least 30 years old and have not undergone preservation through new funding from Florida Housing. An additional 787 developments with 105,860 units are 15-29 years out from their date of construction or last preservation investments.
- Florida Housing has invested in the preservation of 292 federally subsidized properties with 33,114 assisted housing units by allocating Housing Credits, SAIL, and bond funds to older HUD multifamily, public housing, and USDA Rural Development properties. Because they have deep federal subsidies, the preserved units have far lower tenant incomes and rents than Florida Housing's new construction portfolio, and they are more likely to serve elderly tenants.

Chart 1.

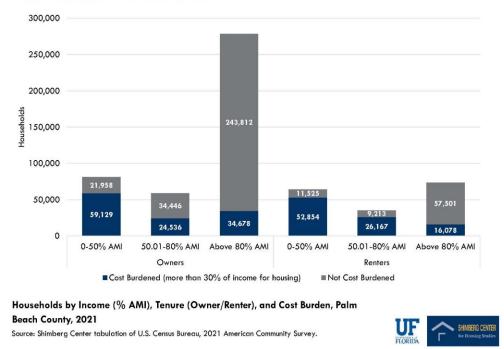


Palm Beach County added nearly 20,000 rental units 2012-2021, but the entire increase was in units renting for more than \$1,000 (2021 \$).



Chart 2

Very low-income owners and renters make up the largest groups of cost-burdened households.



Given the dearth of affordable housing in Palm Beach County, the WPBHA has developed strategies to expand affordable housing. These strategies have been included in the WPBHA Goals and objectives provided on the next page.

GOALS AND OBJECTIVES

GOAL - EXPANSION OF AFFORDABLE HOUSING

The WPBHA has undertaken the following activities to expand the affordable housing stock in Palm Beach County for the next five years.

Southridge Redevelopment

The plan is to redevelop the entire Southridge 14-acre public housing site. The site currently contains 148 units designated for seniors. The existing buildings were originally constructed in the 1940 and are past the point of rehabilitation. The plan is to redevelop this entire site and increase its density to 278 units. The redevelopment will be done in two phases, as outlined below:

Phase I – Roseland Gardens

In January 2023, the WPBHA applied for and received a 9% tax credit allocation to redevelop Southridge. The project is currently in the process of closing on the financing and awaiting approval from HUD for the demolition.

Roseland Gardens, Phase 1 will comprise 148 units, and will have two (2) buildings and a senior clubhouse. The senior clubhouse will contain a leasing office and community spaces, such as media room, arts and activity rooms areas for resident gatherings, and an outdoor resident garden. The new senior units will be 100% LIHTC units set-aside for households earning 28% - 60% of the Area Medium Income ("AMI"). It is estimated that construction will begin in the Summer of 2024.

Phase II

Phase II will have up to 200 additional affordable units for families. This Phase is currently pursing various financing and funding sources. The target population will include diverse income ranges from 30% Area Median Income ("AMI") to 80% AMI. The WPBHA already received the Local Government contribution from the City of West Palm Beach, in the amount of \$64000. The WPBHA plans to project-based at least 25% of these units.

Autumn Ridge - 106 Units Elderly

The WPBHA, in partnership with Landmark Development, is building Autumn Ridge, 106 units of new construction affordable housing for the elderly. The Project broke ground in June of this year 2023, and it is estimated to be completed in 11/21/24.

Prosperity Village Cottage Homes

Prosperity Village Cottage Homes is a partnership with the Palm Beach County to build 17 cottage homes and a Community Center for the homeless. Construction of these cottage homes is currently ongoing and has an estimated completion date of 04/15/24.

MerryPlace Estates Homeownership

The WPBHA builds and sells affordable homeownership in the City of West Palm Beach under its Construction and Resident Financial Services divisions. Homes must be owneroccupied and resold to affordable buyers for fifteen years. The WPBHA partnered with a nationally recognized home-builder to offer 50 affordable homeownership opportunities to families in MerryPlace Estates, located in the Pleasant City neighborhood of West Palm Beach.

The build-out is being done in three phases, and their statuses are described below.

- Phase I Completed- 34 townhomes and 6 single family home have been completed and sold
- Phase II

2 one-story homes completed and sold 2 two-story homes are currently under construction and the target date of completion is 01/31/2024.

Phase III

2 one-story -estimated start of construction – February 2024 2 -two-story – procurement of subcontractors –February 2024 2 -Vacant lots- on 20th Street. Funding source is planned from Section 8 HUD Held Hap Reserves. Start and completion dates have not yet been determined.

MerryPlace Gardens

Six Vacant Lots-MerryPlace Gardens-The WPBHA is still in predevelopment planning

1400 Henrietta - New construction Multifamily Units

The City of West Palm Beach and the West Palm Beach Housing Authority ("WPBHA") have partnered in order to build 18 units of new construction multifamily units at 1400 Henrietta as a flagship supportive housing development for homeless or at-risk of homelessness families.

The City of West Palm Beach has selected the WPBHA to serve as the lead agency to own, develop, and operate the project. The City of West Palm Beach and the WPBHA have mutually established goals for the Project as a multifamily rental development to service a target clientele below 80% of AMI. Transition Services will be provided to support the unique needs of each family and help guide them in the transition from homelessness to housing stability as quickly as possible. This will include assistance with navigating government services, social services, and the school system. All project financing has been secured, and the WPBHA will be moving forward with a Development Agreement. It is estimated that construction will begin in 10/2024. The WPBHA plans on providing project based vouchers for all 18 units.

Boynton Bay Apartment – 240 units of Existing Multifamily Rental & Acquisition Rehab and New Construction

The West Palm Beach Housing Authority (WPBHA) has partnered with Smith and Henzy Affordable Group, Inc. to undertake development components of affordable housing. The development will consist of two phases. Phase I will be the acquisition and rehab of 240 rental units, and Phase II will be for new construction of multifamily housing up to 140 units. The development includes 21.35 acres of land at 499 Boynton Bay Circle, Boynton Beach Florida. The WPBHA will allocate project-based vouchers up to 180 units for the elderly and up to 60 units for families at or below sixty percent (60%) of area median income (A.M.I.) for Phase I.

Colony Oaks Redevelopment/Edham Parcel

The WPBHA Colony Oaks development is currently on 9 acres of land and has 72 units. The WPBHA has purchased the Edham Parcel adjacent to Colony Oaks, which consists of an additional 3 acres of land. The plan is to redevelop both properties and add up to an additional 250 units of affordable housing.

<u>Westgate</u>

Preliminary discussions are taking place, with a development partner to build 100 units of affordable housing

Other Expansion Objectives

To support the expansion of affordable housing, the WPBHA will pursue whenever possible the following activities:

- Purchase expiring use buildings and other viable real estate options when feasible
- Acquire existing properties and land for subsequent development
- Pursue plans to implement mixed finance/mixed income housing developments using public/private collaborations
- Pursue opportunities to partner with private developers and other viable housing development entities
- Apply for all local, state and federal funding opportunities, including 9% LIHTC, Tax-Exempt Bonds and CRA financing
- Consistent with its mission to preserve and enhance the availability of affordable housing, the WPBHA commits to an allocation of at least twenty percent (20%) of its Housing Choice Vouchers (HCV) to Project-Based Assistance in order to accomplish this objective

GOAL: MANAGE THE WEST PALM BEACH HOUSING AUTHORITY'S EXISTING HOUSING STOCK IN AN EFFICIENT AND EFFECTIVE MANNER.

Objectives

- (1) Strive to maintain vacancy rate at no more than 2%
- (2) Keep unit turnaround to less than 20 days.
- (3) Maintain rent collections at 99% or
- greater
- (4) Strive to eliminate pest infestations in all developments
- (5) Strive to attain Section 8 lease up at 100%.

GOAL: IMPROVE COMMUNITY QUALITY OF LIFE AND ECONOMIC VIABILITY

- (1) Create exceptional customer experiences that exceed expectations and maximize satisfaction for participants, residents and stakeholders
- (2) Continue to achieve proper curb appeal for all properties and maintain an up to date and appealing environment
- (3) Utilize WPBHA owned vacant land to provide a Heath & Housing Services Center on the corner of Tamarind and 15th Street that will provide all WPBHA assisted services in one location for the clients of the WPBHA and its affiliates and to the Coleman Park neighborhood. Plans are underway to determine financial feasibility
- (4) Emphasize quality of life issues for WPBHA residents by coordinating social services activities whenever possible

GOAL: PROVIDE A SAFE AND SECURE ENVIRONMENT IN THE WEST PALM BEACH HOUSING AUTHORITY'S PUBLIC HOUSING DEVELOPMENTS.

Objectives:

- 1. Evaluate all developments using second generation Crime Prevention through Environmental Design criteria and implement the recommendations.
- 2. Implement all the applicable requirements of the New Florida Tort Reform Law (House Bill 837) by January 1, 2025 to reduce the WPBHA's exposure to negligent security litigation.
- 3. The West Palm Beach Housing Authority will develop strategies for identifying and reducing crime, and will provide security, to the greatest extent possible, in all developments.

GOAL: PROMOTE SELF-SUFFICIENCY AND ASSET BUILDING

Objectives:

1. Continue the operation of a Family Self-Sufficiency (FSS) and Section 8 Home Ownership program to enable assisted families to build assets, achieve economic independence, self-sufficiency and homeownership. Successfully implement the MTW Asset Building program.

MTW PLANNED ACTIVITIES

Over the next five years, the WPBHA plans to utilize MTW funding flexibility and waivers to allow the use of HUD Funds. The detailed activities are provided below.

The WPBHA plans to use HUD Held HAP reserves to fund the following activities over the next five years.

Use of MTW Funding flexibility

Supportive Services & Self-Sufficiency - \$2 Million

The West Palm Beach Housing Authority in partnership with the Health Cared District of Palm Beach County, plans to build a Health and Housing Services Center facility (*Kirksey Health and Housing Services*) on WPBHA owned vacant land at the corner of Tamarind Avenue and L.A. Kirksey Street in West Palm Beach. In 2010, the WPBHA began the process of redevelopment and revitalization of the public housing site formerly known as Dunbar Village. The vision for the redevelopment of Dunbar Village contemplated housing and commercial space to the Tamarind Corridor in a Residential Planned Development ("RPD"). In the fall of 2019, the construction of three multi-family low income housing tax credit developments consisting of 344 units of affordable housing was completed on this site.

The new Kirksey Health & Housing Center would be a new construction facility within this RPD, on 2.6 acres of land. The Center will contain a 12,000 sq. ft. health clinic and house the WPBHA housing program offices, including HUD housing counseling services, and the supportive services offices of the Pine Ridge Holistic Living Center a 501 (c)(3) and CHDO organization and affiliate of the WPBHA.

The WPBHA envisions a thriving community hub as this final piece of redevelopment. The Kirksey Health & Housing Center would be an Anchor Institution to augment the redevelopment occurring at the historic Roosevelt Center across the street from the proposed Kirksey Center. The Kirksey Center would serve all of Palm Beach County, but especially benefit the Coleman Park neighborhood and the clients of the WPBHA and its affiliates. It is estimated that \$2 million will be obligated towards building this facility. In addition, the WPBHA will apply for new market tax credits and traditional financing to fund the project.

Provide Incentives to Families of the Asset Building Program (\$60, 500)

The WPBHA will contribute \$2420 for each family over a 24monh period to 25 families participating in the Asset Building Program. This will provide incentives to families to become self-sufficient. More details regarding the Asset Building Program is provided in the Section Asset Building Cohort–Program Implementation.

Security Deposit Assistance HCV (Housing Choice Voucher) Program – To help lease up units more quickly and improve the HCV utilization rate, the WPBHA will obligate \$500,00 towards a fund to assist participants with security deposits.

IMPLEMENTATION OF WAIVERS

The WPBHA plans to implement the following HUD pre-approved MTW waivers, and will focus on implementing them during the FY 2024:

Local Non-traditional Activities

1) Expand Affordable Housing Development Program- \$4, 250,000

The WPBHA plans to redevelop and build additional affordable housing units on land it currently owns. The WPBHA will obligate a total of \$4, 250,000 for predevelopment costs and gap financing for the following activities:

- a) Redevelopment of Colony Oaks Redevelopment and Edham land. Colony Oaks development has 72 units on 9 acres of land. In 2022, the WPBHA purchased the adjoining 3.118 acres known as the Edham Parcel. The goal is to add up to 250 units of affordable housing to the total 12-acre site. (\$2 million)
- b) Construction to complete the build out of 4 single-family homes on vacant land in MerryPlace Estates (\$1.5 million)
- c) Merryplace Gardens construction of 52 condominium units on vacant land in Merry Place (\$750,000)

Landlord Incentives, Damage Claims - \$ 500,000

The WPBHA also plans to obligate \$500,000 from HUD Held HAP reserves for the following activities:

Damage Mitigation Funds

The WPBHA plans to create a fund to address damage claims for the onetime payment to landlords to encourage participation in the HCV program, and to help mitigate the perceived risk of being an HCV landlord. Obligation amount is \$500,000.

Safe Harbor

- i. Payments made to the landlord must be equal to no more than one month of the contract rent.
- ii. The payment must be made to the landlord when the next HAP contract is executed between the owner and the PHA.
- iii. The agency must update its Administrative Plan to reflect the vacancy loss policy.

Increase in Minimum Rent to \$130 - (HCV and LIPH)

The WPBHA plans to increase its minimum rent from \$50 to \$130 across both the WPBHA's Housing Choice Voucher and Low-Income Public Housing programs. Raising the minimum rent to \$130 is more in line with current market conditions and expectations.

Families with an elderly or disabled head-of-household will be excluded from the minimum rent policy. All other households will be required to pay the minimum rent unless they request consideration under the hardship policy. As detailed in the impact analysis, the WPBHA plans to work with households to transition to the new minimum rent.

a) MTW Statutory Objective

Cost effectiveness

b) Cost implications Neutral – no cost implications

c) Different policy by household status/family types/sites

The MTW activities applies only to a subset or subsets of assisted households.

- 1. New admissions and currently assisted families
- 2. All non-disabled, non-elderly households
- 3. LIPH developments
- 4. All tenant-based units and all properties with project-based vouchers

The following households are excluded from the minimum rent requirement:

- Households with elderly head of household
- Households with disabled head of household

d) Safe Harbor Waiver

No safe harbor waiver is required.

<u>e) Hardship</u>

Families are able to apply for hardship exemptions, and the suspension of any WPBHA activity that may create hardship for the household. The terms of the WPBHA's Hardship Policy will apply.

<u>f)</u> Impact

Housing Choice Voucher Program

Approximately \$16,300 of additional tenant paid dollars will be received each month through this waiver, and approximately 9% of all WPBHA voucher holders will be impacted.

Low Income Public Housing

The minimum rent requirement applies to FL009000056 Dunbar Village Project (a.k.a. Sabal Palm) LIPH sites only. This development has a total of 9 units, and a total of nine (9) households. PIC data accessed 9/25/2023 indicates that none of the households will be impacted by the minimum rent increase.

Six (6) households are excluded because they have an elderly or disabled individual as the head of household. One (1) household is currently paying flat rent and the remaining two (2) households are paying more than \$130 as their TTP. As a result, the majority of households in the LIP program will be exempt from the increase.

FL009000022 Southridge LIPH site is excluded from this waiver, as it exclusively houses elderly households.

Planned household support activities to mitigate negative impact

Given that the majority of households in the LIPH program are exempt from the increase in minimum rent, and that approximately 9% of all WPBHA voucher holders will be impacted, it is anticipated that adverse impacts of this change can be contained and mitigated.

All households within scope and currently paying between \$50 and \$130 will be notified of the new minimum rent by their Housing Choice Voucher specialist or Property Manager. A

minimum of thirty days' written notice of the increase in their minimum rent and TTP will be provided. Information regarding the Hardship Policy will also be provided at one-on-one meetings, at new admission briefings, and annual recertification. The WPBHA will also examine whether a termination of assistance would qualify for consideration under the hardship policy.

The continuation of utility allowance payments will also ensure that households on extremely low and very low incomes remain supported during this transition. It is not expected that this waiver will impact occupancy or utilization standards.

Biannual Reexamination for Households (LIPH and HCV)

The WPBHA will implement biannual reexamination for Low Income Public Housing (LIPH) and Housing Choice Voucher (HCV) households:

- Reexaminations will take place every two years for HCV and LIPH households.
- Increases in income between annual recertification will be disregarded until the next scheduled recertification. FSS households are exempt from this provision, and increases in income will be counted.
- Decreases in income are limited to one interim decrease during a calendar year and no interim decreases during the first six months after initial occupancy. FSS households are able to complete an interim recertification at any time.
- The WPBHA will waive the limit on interim income reexamination during periods of declared emergencies.
- All other interim changes to the household will continue as required (e.g. change in household composition).
- Households that claim to have 'zero income' when they are otherwise considered able to work will continue to meet with WPBHA staff regularly (minimum annually).
- Families may request more frequent reexaminations if they believe this would be beneficial.

This waiver will significantly reduce the administrative burden on the WPBHA staff and clients. It is also expected to provide greater incentive to work and as families will not be immediately subject to a rent increase when their income increases. Packaged with other activities aimed at self-sufficiency, the WPBHA is committed to incentivizing families to increase their savings and build financial independence.

b) MTW Statutory Objective

Cost effectiveness, and Self-sufficiency

c) Cost implications

Increased revenue. Initial savings are expected from reduced payments to a third-party provider to remedy 50058 errors.

d) Different policy by household status/family types/sites

The MTW activities apply only to a subset or subsets of assisted households as follows:

WPBHA 5-Year Plan

- 1. New admissions and currently assisted families
- 2. To LIPH developments
- 3. All tenant-based vouchers and all properties with project-based vouchers

The following households are excluded from the alternative reexamination schedule:

• Households claiming 'zero income' and are otherwise considered able to work

e) Safe Harbor Waiver

There are no safe harbor requirements.

f) Hardship Policy

WPBHA Hardship policy applies.

<u>g) Impact</u>

One full-time employee is responsible for all reexaminations and interim examinations for LIPH properties. This waiver will not impact Asset Management staffing levels.

The HCV program currently has 12 full-time employees managing active vouchers. This waiver will not impact HCV staffing levels.

By moving to a biennial reexamination schedule, the WPBHA will automatically reduce the administrative burden on staff and WPBHA households by 50% in the impacted programs. This, coupled with the household's ability to save and income increases between reexamination, provides staff and management the time to explore innovative ways to better support households as they build self-sufficiency and improve their housing choices.

Planned activities to mitigate negative impact

Regardless of the frequency of reexaminations, there is always the risk that households will under report their income. The WPBHA will continue to investigate under reporting, and income discrepancies using the HUD EIV system for potential fraud.

Households that report no-income, and have no evidence of income despite being eligible to work will be exempt from biennial re-certifications and will be required to have more frequent meetings with the WPBHA program representative to discuss and examine their income. These households will move to biennial re-certifications only after they have gained employment.

All LIPH and HCV households will be notified of the change to biennial re-certifications, the reporting requirements that have changed, the limitations on interim decreases and access to the hardship policy. This information will be reinforced at each re-certification and when households contact the WPBHA to report changes.

The rate of hardship requests under this waiver will be closely monitored in the first 12 months, particularly the impact of the limitations on processing income decreases in between recertification.

Unreported income is one of the most common reasons for terminations. By implementing this waiver, the WPBHA is supporting these households to save the additional dollars earned during this period; and hopefully will decrease the number of terminations for unreported income.

Alternative Income Inclusions/Exclusions (LIPH and HCV)

Cash App/Zelle/YouTube/Venmo (and similar) payments will now be included in income calculations when they are consistent payments and, in line with the newly introduced IRS rule, total \$600 or more regardless of how many payments this constitutes.

Implementation of this waiver enables the WPBHA's income calculations to better reflect the changing technologies and methods of income payment. It will also provide clarity to staff and promote consistency of practice.

This information will most likely be identified through tenant bank statements and will supplement the income information provided by the Enterprise Income Verification System. Significant discrepancies will be investigated by the WPBHA.

b) MTW Statutory Objective

Cost effectiveness

c) Cost implications

Neutral (no cost implications)

d) Different policy by household status/family types/sites

The MTW activities apply only to a subset or subsets of assisted households as follows.

- 1. New admissions and currently assisted families
- 2. Non-elderly, non-disabled families
- 3. LIPH developments
- 4. All tenant-based units and all properties with project-based vouchers

The following households are excluded from these alternative rent considerations:

- Households with elderly head of household
- Households with disabled head of household

e) Safe Harbor Waiver

There are no Safe Harbor requirements.

f) Hardship Policy

No hardship policy is required for this waiver.

g) Impact Analysis

No impact analysis is required for this waiver.

Self-certification of Assets Waiver (LIPH and HCV)

Households will now be able to self-certify their assets up to \$50,000. This activity is consistent with the WPBHA's streamlining of income calculation processes and reduces the administrative burden on both WPBHA clients and staff.

b) MTW Statutory Objective

Cost effectiveness

Self-sufficiency

c) Cost implications

Neutral (no cost implications).

d) Different policy by household status/family types/sites

The MTW activity applies to all assisted households in LIPH and HCV Programs.

e) Safe Harbor Waiver

No safe harbor waiver is required.

<u>f)</u> Hardship Policy No hardship policy is required for this waiver.

g) Impact Analysis

No impact analysis is required for this waiver.

ASSET BUILDING COHORT - PRORGRAM-IMPLEMENTATION

The West Palm Beach Housing Authority's (WPBHA) plans to use their Asset Building Program to build successful collaborations with community partners and assist program participants move towards economic self-sufficiency. The goal is to build and strengthen their household assets, provide greater financial security, have better housing options, and/or achieve home ownership. The program will create an enhanced matched savings program for participants through a joint community partnership and offer participants access to unrestricted savings. The WPBHA will work with 25 randomly selected households and provide the tools and knowledge to assist them in building their asset base.

The WPBHA worked with the HUD third-party evaluator and selected 25 randomly selected families to participate in the program. Families who are randomly selected for participation will be given the option to opt-out of the program at any time. Should a family opt-out of the program, another family will be selected to ensure 25 families are participating throughout the initial 24-month period HUD will be evaluating.

The WPBHA will contribute a minimum of \$2420 of unrestricted dollars over 24- months to participants' savings accounts. To enable participants immediate access to their unrestricted dollars, the WPBHA plans to deposit \$120 as the first month payment (Notice PIH 2022-11) and \$100 each subsequent month. **The primary source of this funding will be the HCV**

WPBHA 5-Year Plan

HUD Held Hap Reserves. The WPBHA has also partnered with Third Federal Savings and Loan who has committed to providing \$50,000 in matched savings across the 25 families (\$2000 to each family over 24-months).

Complimentary to the unrestricted payments, participating households may choose to participate in tailored coaching to build their assets and financial acumen. The WPBHA has partnered with Consolidated Credit to make available sessions covering topics such as investment, credit-building and homeownership. Participation in these programs is not a requirement to receive the monthly payments, but it will be encouraged, in-line with the MTW goals of household financial self-sufficiency and increasing housing options.

The WPBHA Administration Plan and ACOP will be amended to ensure that all dollars provided to a household under the MTW Asset Building savings program are excluded from income calculations. Staff will also be trained to implement this income exclusion.

In the event a household is terminated from the program, the recipients will not be required to return the dollars that were provided up until that time.

Operational procedures have been drafted to support the administration of this program.