



# West Palm Beach Housing Authority

3700 Georgia Avenue · West Palm Beach, FL 33405 · Phone (561) 655-8530 · Fax (561) 832-8962

April 13, 2020

Greetings to you and your family during this stressful time in our city, county, state and nation. My purpose here is just to check in, see how you are doing, and what we can do to help. I also want to pass on a few items of information that hopefully will be helpful and let you know what we are doing to help you stay safe.

Firstly, please be assured that no one will be evicted for non-payment of rent or programmatic non-compliance during the next few months. The obligation to pay remains, but you will be given extra time without late fees to catch up. The evictions that will be actively pursued will be for violent crime.

Second, we know that it is more difficult to get us information regarding your income. Many of you will have lost your job, or have your hours severely cut, or for some other reason be unable to work. We know how anxious you are to have us adjust your rent, and we will process those changes as quickly as we can. Everyone in the Housing Departments is now working off site, but with access to their computer files. In many instances, you will be able to self-certify your current income. All Section 8 voucher holders should have the email of their Specialist; if not, you can leave them a message at (561) 655-8530.

If you live within the City of West Palm Beach, you may get some help with the rent. The application is on our website at [www.wpbha.org](http://www.wpbha.org).

**For our own properties:** we continue to provide the services of our Risk Control Officers. These officers are patrolling on site and are there to help keep the communities safe. Let them know your concerns. Our Maintenance is responding to Emergency calls for service only; we appreciate your patience and understanding. If your child is having trouble with virtual learning, contact our Education Development Department at [ohardy@wpbha.org](mailto:ohardy@wpbha.org)

Please follow the recommendations to stay safe: wear a mask or cloth covering over your nose and mouth when you go out; don't go out if you don't have to; don't gather in large groups.

There is a lot of information coming out about the aid available from the government and service providers. We will post as much as we can on our website. If you have something to share, let us know at [Info@wpbha.org](mailto:Info@wpbha.org)

Lastly, stay in touch. I am happy to get your emails at [lrobinson@wpbha.org](mailto:lrobinson@wpbha.org) or phone calls at 561-655-8530 Extension 1103.

Remember that this too, shall pass. Stay safe.

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