

## EMERGENCIES

An emergency exists if an immediate health and /or safety of a resident is evident or extensive damage to WPBHA property has occurred, or is likely to occur.

### EMERGENICES REQUIRING AN IMMEDIATE RESPONSE ARE:

- \* No electricity
- \* No water
- \* Gas smell
- \* Electrical shortage
- \* Running water inside unit
- \* Toilet stoppage when only one toilet in the unit
- \* First responder Public Safety
- \* Broken sewer line or broken water pipe causing flooding

Urgent: requires response within 24 hours

- \* No hot water
- \* Stopped up kitchen sink
- \* Broken glass in windows
- \* Refrigerator not working properly
- \* Stove not working

### IN THE EVENT OF EMERGENCY CALL:

*After Working Hours/Weekends & Holidays*

*561-471-2517*

### ALL OTHER REQUEST FOR MAINTNEANCE SERVICE CALL:

MONDAY - FRIDAY  
8:00 A.M to 4:00 P.M.

DUNBAR VILLAGE  
SOUTHRIDGE  
TWIN LAKES & ROBINSON VILLA  
ROBINSON VILLAGE/Pleasant City

561-478-5989  
561-478-5987  
561-478-5991  
561-478-5986