



Landlord Participation Webinar Series



Increasing Landlord Participation in the Housing Choice Voucher Program

WEBINAR 6: LANDLORD-FOCUSED CUSTOMER SERVICE

The U.S. Department of Housing and Urban Development invites you to participate in a series of webinars on the Housing Choice Voucher (HCV) Program.

This webinar, sixth in a series, will walk through the newly published chapter of the HCV Landlord Strategies Guidebook. This chapter is focused on ways that PHAs can improve their HCV program and landlord satisfaction by intentionally focusing on landlord customer service.

The published chapters, previous webinars, and additional materials are available on the [HCV Landlord Resources webpage](#).

Who should participate: Current HCV landlords, landlords interested in the HCV program, PHAs, rental housing industry groups, and others interested in the landlord's role in the HCV program and what HUD is doing in this arena.

This webinar is free. However, you must register in advance.

If you would like to submit a question prior to the start of the webinar, you can email it to hcv@firstpic.org. You will also be able to submit questions throughout the webinar. Relevant questions will be addressed at the end of the speaker presentations and via follow-up email.

Webinar 7 is scheduled for Winter, 2022.

JOIN US FOR WEBINAR 6

November 4, 2021
2:00 - 3:30 pm EST

Register here:

<https://bit.ly/HCVwebinar6>



Questions: hcv@firstpic.org